

7/2/2019

Wireless Communications

Ramsey Bros, like every business are evolving in an ever changing world of communication and IT. We rely heavily on Telstra's infrastructure for a number of our services. Our journey has without question been made smoother by the assistance we receive from Wireless Communications, especially Patrick Rogers as our ICT Consultant. Patrick and his team are extremely knowledgeable and responsive to our requirements, and I can't understand how any business will be able to deal with Telstra and have the great experience we've had without the ongoing interactions we have with Wireless Communications.

Our relationship with Wireless Communications began in 2009, and over the past 10 years, we have enjoyed the working relationship that has seen us implement many solutions that have benefited our business.

Wireless Communications mobile support helpdesk has been a fantastic support for us, and we proudly have a Managed Services Agreement for mobility products and services, including mobiles, tablets and 3G/4G modem solutions, traditional mobile hardware, reporting and reviews, and day to day requests. Along our communication journey, we have received excellent advice on how we can streamline communication between sites, and have implemented a Telstra MPLS Data Network, as our requirement for bandwidth is a crucial element for our business. Another service that we have been supported with includes the implementation of phone systems at various sites. Wireless Communications have their own Services division, making the communication of rollout of systems at our sites extremely easy, and we have received great ongoing support where needs have arisen.

There has never been a need that has been too small that we haven't been able to rely on Wireless Communications for, including internet, NBN requests, Wireless products, fixed products, data and mobility, and I would highly recommend engaging with the services of Patrick Rogers and his team at Wireless Communications.

Kind Regards,

Brad Ramsey