

# Application for Business Basic Telephone Services



Date of application

Date service required

Standard delays apply. These delays are subject to alteration depending on the availability of materials.

## 1 Billing Details (to be completed by all applicants)

New Account

OR

Bill services to existing Account  If existing Account, specify Account number

Billing Address

State

Postcode

## 2 Customer Installation and Contact Details (to be completed by all applicants)

### a) Registered Companies, Incorporated Associations and Government Departments

Company or Association Name

ACN/ABRN

OR Reason for Exemption

### b) Sole Trader, Partnership and Unincorporated Associations

Surname

Given Names

Date of Birth

Occupation

Employer

Employer's Phone Number

Length of Employment

### All Applicants to Complete

Trading Name (if applicable)

Installation Address

State

Postcode

Business Type

Authorised Rep

Phone Number

Fax Number

**3 Dealer/Vendor Contact Details (to be completed by all applicants)**

Company Name

Sales Representative

Phone Number

Fax Number

Equipment Installer

Seller Code (Territory Code)

Rep ID

Transaction Number

**TELSTRA USE ONLY. THESE CODES MUST BE INCLUDED ON THE SERVICE ORDER.**

**4 Carrier Preselection**

**New or Additional Exchange Lines** (Note: Payphone lines are not preselectable)

Telstra    No Choice    Other (please indicate preferred carrier)

**Transfer/Removal/Change of Number**

Note: Existing Carrier Preselection will default on removal, except where there is no presence of that Carrier in the area, in which case the Carrier will default as Telstra. If another Carrier is required, the customer must be advised to contact that Carrier.

**5 Directory Listing**

(Completed if new or additional exchange lines are required. Note: Select 'No Entry' for Payphone services.)

New Entry

**OR**

Add to Existing Entry   Existing Directory Number

Select one of the following:    Listed Entry    No Entry    Silent Line

Listing Name (Surname or Company Name)

Subsequent Listing Name(s)

**6 Cabling Details (complete if new or additional exchange lines are required)**

New MDF    Upgrade Existing MDF    Lead In Cabling Required

**7 Basic Access Services (please check box as required)**

New Installation    Expansion/Upgrade    Relocation/Removal

**Specify Requirements**

Line Type	Existing	Add	Cancel	TOTAL	Line Hunt (Rotary)	Metering
Bothway Lines						
FaxStream Lines						
Modem Lines						
Payphone Lines					<b>Payphone Type:</b>	
Payphone Metering	<input type="checkbox"/> 12Khz or <input type="checkbox"/> 50Hz (Note: Customer to organise earth if 50hz metering required.)					
Payphone Barring	<input type="checkbox"/> Bar Operator Assist		<input type="checkbox"/> Bar STD®, IDD and Operator Assist		<input type="checkbox"/> Bar IDD and Operator Assist	
	<input type="checkbox"/> Bar STD®, IDD and Operator Assist				<input type="checkbox"/> Allow Free Calls Only	

### Select Barring Option

- No Barring       Bar to IDD, STD, 190, Operator       Bar to IDD, STD, 190       Bar to IDD  
 Bar to Operator       Bar to IDD, Operator       Bar to IDD, 190       Bar to 190

**Special Requirements**, e.g. Inplace Details or Telstra to cable beyond MDF (Note: Fee for service rates apply.)

Old Address (if relevant)

List of Services to be Cancelled	Cancellation Date	List of Services to be Cancelled	Cancellation Date

### 8 Select BusinessLine® Plan

(features and charges vary, please review plan options before selecting one option for Home/Small Businesses)

Select one of the following BusinessLine plans by ticking a box:

- BusinessLine Complete       BusinessLine SelectSaver 1       BusinessLine SelectSaver 2  
 BusinessLine SelectSaver 3       BusinessLine SelectSaver 4

**OR**

Select a BusinessLine Select plan by ticking a box for each calling option for Local, STD and Calls to Telstra Mobiles:

	Local	STD	Calls to Telstra Mobiles
Frequent	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Medium	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Casual	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### 9 Application Signature

I request the supply of the above services on the Conditions shown overleaf. I warrant that all information in this application is true and correct. If I am an individual applicant I consent under the Privacy Act 1988 (Cth), to the access, use and disclosure of information by and to Telstra under clause 4 overleaf and in any other circumstances not prohibited by the Act. I warrant that I am your customer in respect of the services. I hereby authorise you to disclose information relating to me to the Dealer/Vendor regarding the services on this application form and include my name on commission payment reconciliation advices that you send to the Dealer. If the Customer is a company, the signatory hereby warrants that he/she is duly authorised to sign this application on behalf of the Customer.

Signature	Signatory Name	Date
<div style="border: 1px solid black; height: 37px;"></div>	<div style="border: 1px solid black; height: 37px;"></div>	<div style="border: 1px solid black; height: 37px;"></div>

- I hereby confirm that I wish to be supplied with the Telstra Services described in this application and acknowledge that the Service(s) will be provided subject to the provisions of Telstra's Our Customer Terms formulated by Telstra for the purposes of Part 23 of the Telecommunications Act 1997 as varied by Telstra from time to time. Copies of Telstra's Our Customer Terms are available at all Telstra Business centres.
  - I understand that Telstra reserves the right to disconnect equipment which is unsafe or which causes interference to other public network users. I agree to abide by the requirements set out on this form.
  - The Dealer identified on the front of this form is a Telstra Approved Dealer and is acting as agent for Telstra for the sole purpose of receiving this Application from you and processing the Application in accordance with its Agreement with Telstra. The Dealer is not acting nor does it purport to act as your agent for your Application for services from Telstra or for anything contemplated by your application to Telstra.
  - Personal or Sole Trader, Partnership and Unincorporated Association Applications Privacy Act 1988 (CTH) – Consent to access, use of and disclosure of information by and to Telstra.
- Telstra informs me (in accordance with section 18E(8)(c) of the Privacy Act 1988 ("the Act")), and I hereby declare and acknowledge that items of personal information about me (including information in an application and information arising from the conduct of an account) and permit to be kept on a credit information file, may be disclosed to a credit reporting agency. I irrevocably and specifically agree:
- for the purpose of section 18(L)(4) of the Act, that Telstra may use information of the kind referred to in that section (including information that concerns my commercial activities or commercial credit worthiness for the purpose of assessing an application;
  - for the purpose of section 18K(1)(b) and 18(1)(h) of the Act, that a credit reporting agency may disclose personal information from my credit information file/s to Telstra for the purpose of assessing an application for commercial credit by me and for the purpose of the collection of payments that are overdue in respect of any commercial credit provided by Telstra and
  - for the purpose of section 18(1)(b) of the Act that Telstra may give to and seek from another credit provider, any information derived from a report or the entire report from any one or more of the following purposes:
    - to assess an application, my credit worthiness and/or the Applicant's continuing credit worthiness and
    - to notify, exchange and/or obtain information with other credit providers in relation to the conduct or status of, or a default in relation to, any account(s) held by me with them or Telstra.